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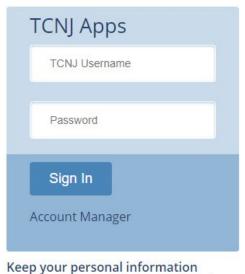
Downloading & Signing in



Signing in to Concur

- 1. Navigate to travel.tcnj.edu/concur/
- 2. Click on Concur Login from the menu at the top or the Access Concur Travel System icon.
- 3. Your login will be your TCNJ username & password
 - a. If you've forgotten your TCNJ login, go to account.tcnj.edu.





secure. Sign Out and close your web browser when you are finished using TCNJ Apps.

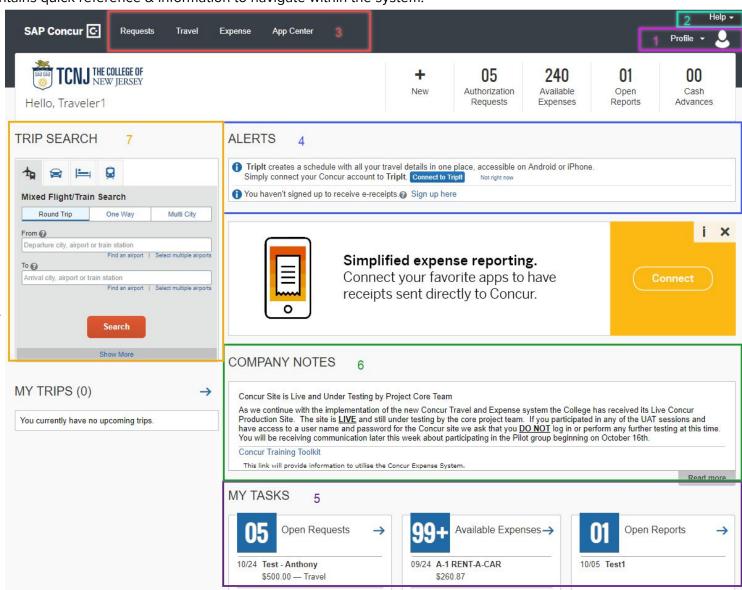
Get sign in support: IT Help Desk



Concur Dashboard

This is the Concur landing page which contains quick reference & information to navigate within the system.

- Profile Update all personal information & switch to Delegate role here
- **2.** Help Concur published training & help documents
- Menu Bar Takes you to the full breakout for each section of Concur
- **4. Profile Alerts** Important actions or alerts for the User's profile
- 5. My Tasks "At a Glance" view of open Requests, Reports & available expenses
- **6.** Company Notes Important notes or correspondence provided by TCNJ
- 7. Trip Search Allows you to search for Live travel segments for a more accurate estimated expense





Updating Your Expense Profile

Note: In order to book Travel through Concur, you must update the following in your Profile

Middle Name Work or Home phone number Birth Date Gender

You use the **Profile Options** page to customize your user profile. To avoid re-entering personal and permanent information about yourself (phone number, contacts, credit card information etc.), complete your profile after logging onto SAP Concur for the first time and update it whenever your information changes.

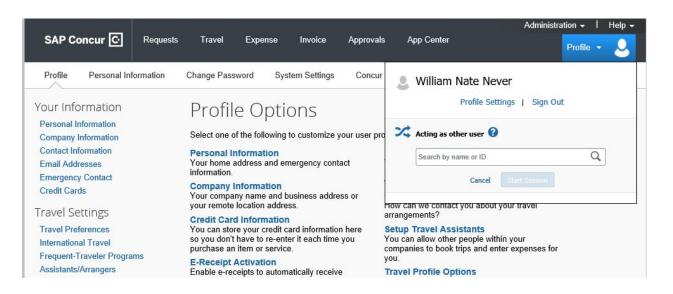
Note: Depending on your company's configuration, some of these options might not be available to you. Contact your SAP Concur administrator for more information.

- Your Information Select request information, add or remove delegates, enter email settings, select approvers, and add or remove attendees.
- Travel Settings Enter travel preferences, add international travel information, and your Frequent-Traveler programs. You can also add your travel assistants and arrangers.
- Request Settings Select request information, add or remove delegates, enter email settings, select approvers, and add or remove attendees.
- **Expense Settings** Enter expense preferences, add bank information and company card information. You can also enter expense delegates and approvers.
- · Invoice Settings Enter invoice preferences, add invoice delegates and approvers.
- Other Settings Provides settings such as E-Receipts Activation and Concur Mobile Registration that you can set or update.



To access your Profile page

1. Click Profile > Profile Settings.





2. On the **Profile Options** page, review your information, and select the appropriate links to update your profile information.

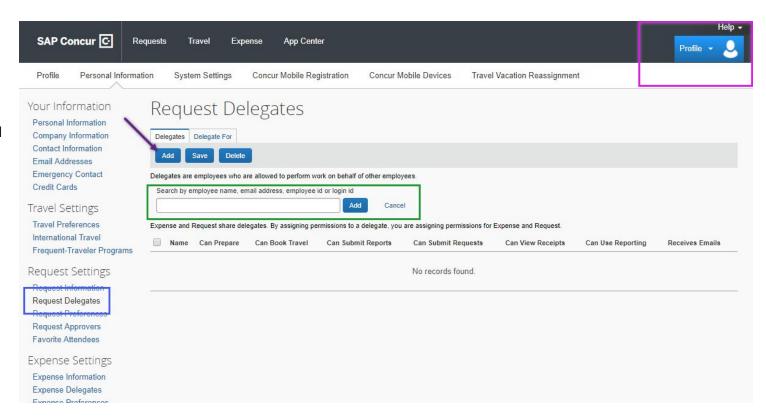
Your Information	Profile Options	
Personal Information	Profile Options	
Company Information	Select one of the following to customize your user profile.	
Contact Information	A CONTRACTOR CONTRACTO	
Email Addresses	Personal Information Your home address and emergency contact information.	System Settings Which time zone are you in? Do you prefer to use 12 or 24-hour clock? When does your workday start/end?
Emergency Contact		
Credit Cards		
Travel Settings	Company Information Your company name and business address or your	Contact Information How can we contact you about your travel
Travel Preferences	remote location address.	arrangements?
International Travel	Credit Card Information You can store your credit card information here so you don't have to re-enter it each time you purchase an item or service	E-Receipt Activation Enable e-receipts to automatically receive electroni receipts from participating vendors.
Frequent-Traveler Programs		
Request Settings		
Request Information	Travel Profile Options Carrier, Hotel, Rental Car and other travel-related preferences.	Travel Vacation Reassignment Going to be out of the office? Configure your backutravel manager.
Request Delegates		
Request Preferences	Bank Information Bank Information	Expense Delegates Delegates are employees who are allowed to perform work on behalf of other employees.
Request Approvers		
Favorite Attendees		
Expense Settings	Request Preferences Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit or	Expense Preferences Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit o Print.
Expense Information		
Bank Information	Print.	
Expense Delegates	Change Password Change your password.	Mobile Registration Set up access to Concur on your mobile device
Expense Preferences		
Expense Approvers		
Favorite Attendees		
Invoice Settings		
Invoice Information		



Assigning a Delegate

You can assign any employee of The College to enter Requests or Expense reports on your behalf. Once these requests are submitted, it is the Traveler's responsibility to submit the prepared request or report.

- **1.** Click Profile to access Personal Information.
- 2. Click Request Delegates.
- **3.** Click **Add** under the Delegates tab.
- Enter the employee name, email address or user id in the box & click Add.





Acting as a Delegate

If you have been assigned to work as a delegate, your delegator will define which tasks you can complete, such as preparing and submitting reports.

To work as a delegate

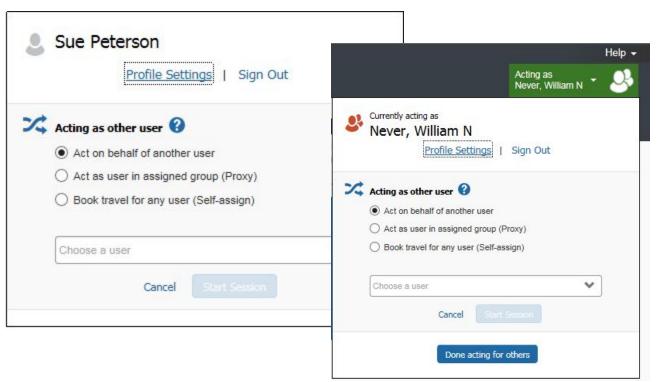
- 1. Click Profile > Act on behalf of another user.
- **2.** Select the appropriate user's name.
- 3. Click Start Session.

Note: The **Profile** menu now displays **Acting as** and shows the name you just selected.

You are now officially working on behalf of that person. Complete the normal processes of creating reports, printing, etc.

- **4.** To select a different user, follow the same steps but select a different name.
- 5. To return to your own tasks, click **Acting as**, and then click **Done acting for others**.

Note: The **Profile** menu now appears.







Creating Requests

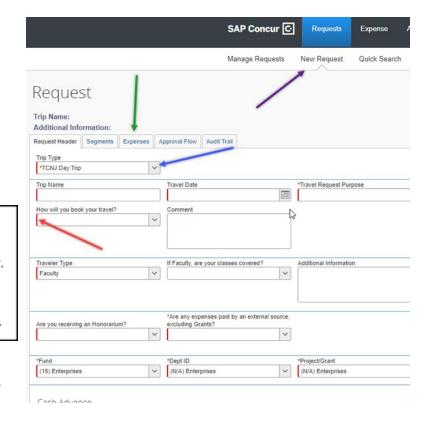
Creating Day-Trip Request

- 1. Log in to Concur
- 2. Click **Requests** from the menu on the top.
- 3. Click New Request from pop out menu.
- **4.** Choose **TCNJ** Day **Trip** from the **Trip Type** drop down.
- 5. Fill out all Trip Information, Traveler Type & Chart of Accounts marked in RED.

How will you book your travel?:

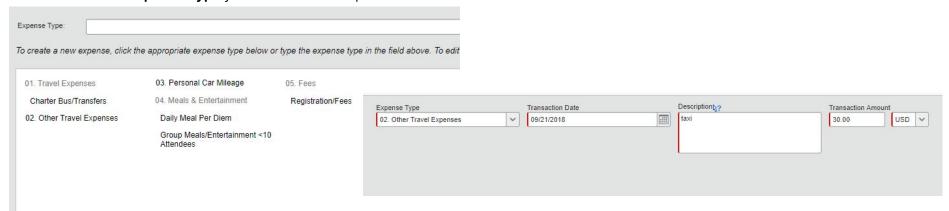
- 01. Online Travel Booking Book travel through Concur with Anthony Travel.
- 02. Offline/TMC Travel Booking Booking with Anthony Travel Agent, but not through Concur.
- External Travel Booking Bookings made outside of Concur & Anthony (ex. directly with airline or expedia).
- 04. No Booking Needed No travel arrangements (flight, car rental, train ticket, hotel) needed.

Note: If your Day Trip requires booking travel arrangements Click the **Segments** tab & refer to **Creating Travel** before continuing to step 6.





- **6.** Click **Expenses** tab to enter the estimated expenses for the travel request.
- 7. Choose the **Expense Type** you would like to request & enter the information. Then click **Save**.



- **8.** Click New Expense to add multiple estimated expenses.
- **9.** Once all estimated expenses have been entered, click **Submit Request.**



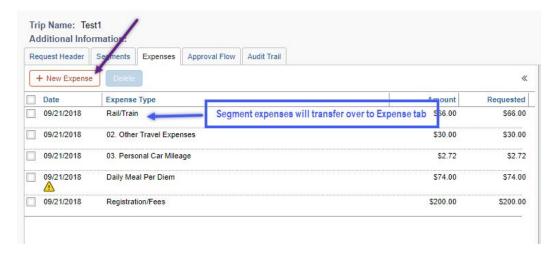




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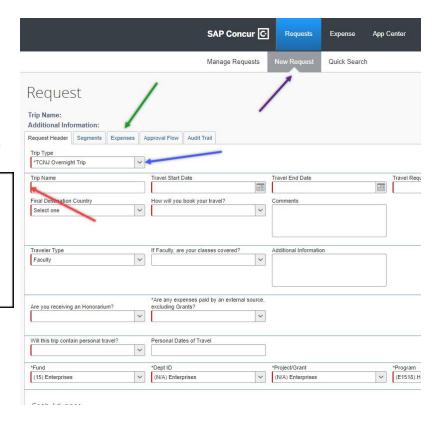
Creating Overnight request

- 1. Log in to Concur
- 2. Click **Requests** from the menu on the top.
- 3. Click New Request from pop out menu.
- **4.** Choose **TCNJ Overnight Trip** from the **Trip Type** drop down.
- 5. Fill out all Trip Information, Traveler Type & Chart of Accounts marked in RED.

How will you book your travel?:

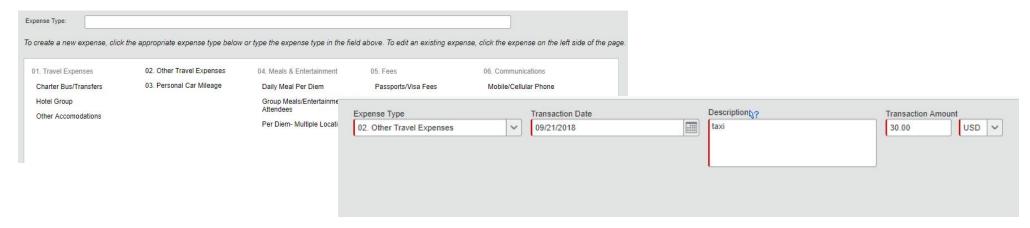
- 01. Online Travel Booking Book travel through Concur with Anthony Travel.
- 02. Offline/TMC Travel Booking Booking with Anthony Travel Agent, but not through Concur.
- External Travel Booking Bookings made outside of Concur & Anthony (ex. directly with airline or expedia).
- 04. No Booking Needed No travel arrangements (flight, car rental, train ticket, hotel) needed.

Note: If your Overnight Trip requires booking travel arrangements Click the **Segments** tab & refer to <u>Creating Travel</u> before continuing to step 6.

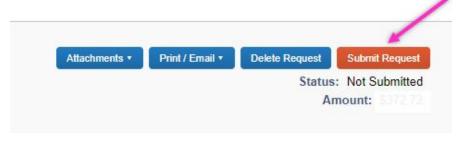


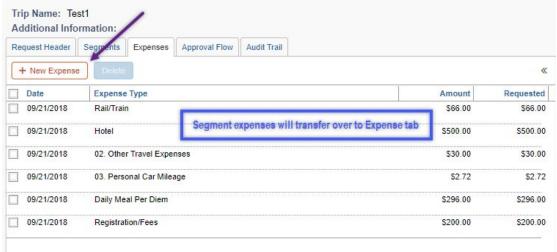


- **6.** Click **Expenses** tab to enter the estimated expenses for the travel request.
- 7. Choose the **Expense Type** you would like to request & enter the information. Then click **Save**.



- **8.** Click New Expense to add multiple estimated expenses.
- **9.** Once all estimated expenses have been entered, click **Submit Request.**





Quick Search

App Center

*Travel F

SAP Concur C

Manage Requests

Requests

New Request

Travel End Date



Creating Blanket Travel

- Employees, who by the nature of their job responsibilities are required to incur repetitive daily travel, should submit a Blanket Travel Request Form to cover the term of the required travel.

Request

Request Header Expenses Approval Flow

*TCNJ Blanket Travel Request

Audit Trail

Travel Start Date

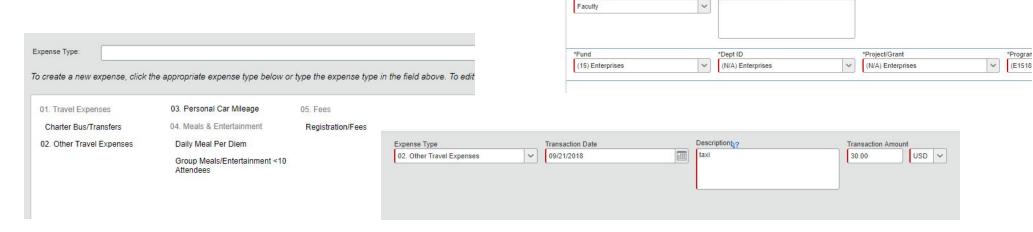
Additional Information

Trip Name: Additional Information

Trip Type

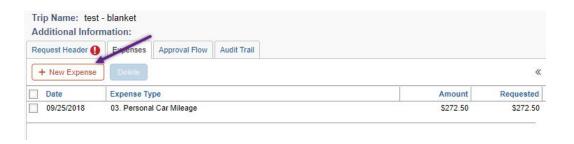
Traveler Type

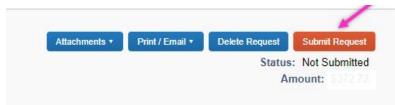
- Multiple expense reports can be submitted under one blanket travel request.
- 1. Log in to Concur
- **2.** Click **Requests** from the menu on the top.
- 3. Click New Request from pop out menu.
- **4.** Choose **TCNJ Blanket Travel Request** from the **Trip Type** drop down.
- **5.** Fill out all Trip Information, Traveler Type & Chart of Accounts marked in **RED.**
- **6.** Click **Expenses** tab to enter the estimated expenses for the travel request.
- **7.** Choose the **Expense Type** you would like to request & enter the information. Then click **Save**.





- **8.** Click New Expense to add multiple estimated expenses.
- 9. Once all estimated expenses have been entered, click Submit Request.



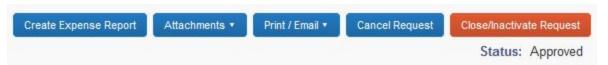


No Cost Trip

If you are planning a travel that will have No Reimbursable Expenses, you are still required, by TCNJ Policy, to complete a Request.

- 1. Complete the Request Header with the trip's details.
- 2. Click the Expenses Tab.
- **3.** Choose Expense Type **No Cost Trip** and click Save.

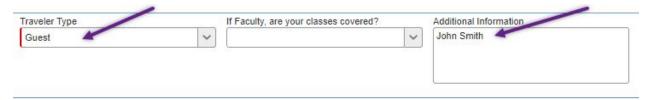
You will not complete an expense report for this Request. Instead, upon return from the trip, open the Request & click Close/Inactivate Request.





Guest/Group/Student Travel

An employee can create a request & travel for a Guest, Group or Student(s); defined below. They would follow the same instructions as if they were entering a TCNJ Day Trip or TCNJ Overnight Trip. The only difference is the employee would choose **Guest, Group or Student** from Traveler Type & enter the person's name(s) in the Additional Comments field.



Note: You will not be able to book Travel through Concur. In order to use the Travel Management Card (TMC Card), when booking travel for a Guest traveler, you must call Anthony Travel & provide the name of the sponsoring employee.

Enter estimated expenses and submit the request as if you were completing it for a TCNJ employee. (refer to Creating Requests)

<u>Guest</u> - a non-TCNJ individual traveling to the College or on behalf of the College. This includes supplemental employees not listed in HR.

<u>Group</u> - TCNJ Group (students traveling w/an employee or group of employees) Groups of 2-9 people will be ticketed individually. For groups of 10 or more Anthony Travel will work with the airline and/or hotel to secure a discounted group rate.

<u>Student</u> - TCNJ Student(s) traveling without a TCNJ employee.

The Student travel type should only be used if Anthony Travel will be used to book the flights so that the students don't incur that cost. A TCNJ employee will enter the travel request for airfare only. Once the request is approved, that employee will call Anthony Travel, on behalf of the students, to book the flights. Anthony Travel will charge the Lodge card directly.



Creating Travel

When requesting a TCNJ Day Trip or TCNJ Overnight Trip, the traveler may need to book/create Travel. This means that the trip may require transportation by train or plane or a hotel stay. If Travel is needed, click on the **Segments** tab after completing the Request Header (step 5 in <u>Creating Requests</u>).

- 1. Click the **Segments** tab.
- 2. Click on the **lcon** pertaining to the travel expense you will need.
- **3.** Enter the expense details & estimated amount in the fields provided.
- **4.** Click **Save** for each segment.

Once all estimated Travel expenses have been entered, Click the **Expenses** tab & continue to step 6 in <u>Creating Requests</u>.

Note: Use **Trip Search** from your Dashboard to search for a Live trip segment for a more accurate estimated expense. **Do not** book Travel through Trip Search as you will not have an approved Request at this stage.

TRIP SEARCH

Mixed Flight/Train Search

Round Trip One Way Multi City

From

Departure city, airport or train station

Find an airport | Select multiple airports

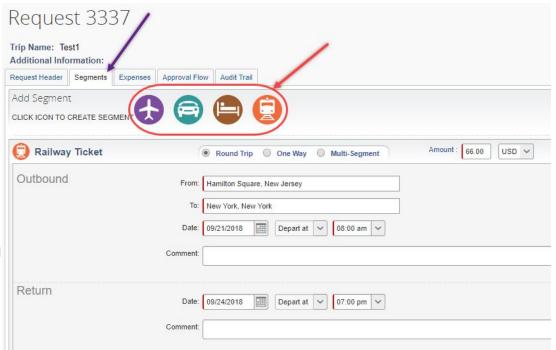
To

Arrival city, airport or train station

Find an airport | Select multiple airports

Search

Show More



Note: You will not be able to create an Online Booking if you choose Segments for both Plane & Rail. If you require transportation, during your trip, using Regional Rail, please enter this expense under **Other Travel Expenses** on the Expense Tab.



Booking with Anthony Travel

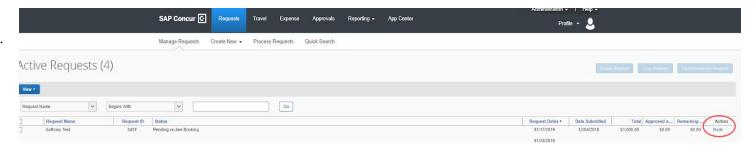
Once you have a fully approved **Request** in Concur, you can book Travel segments (flight & train only) through our Travel Management Company (TMC), Anthony Travel, directly in Concur.

If you are booking Travel through Anthony, using Concur, you should have chosen **How will you book your Travel? = Online Booking** in the Request Header. If you are experiencing difficulties with Online Booking, you may call Anthony Travel directly.

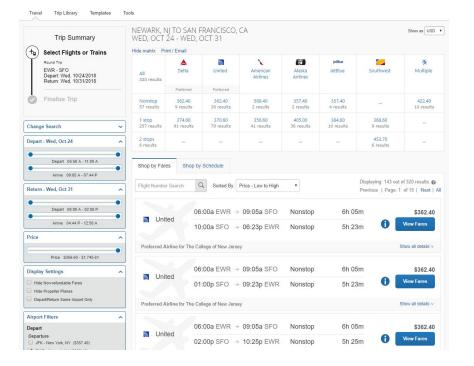
How will you book your travel?

01. Online Travel Booking

- **1.** Log in to Concur.
- 2. Click Requests from the menu bar.
- Click the **Book** link in the Action column for the Approved Request.
- 4. Click Proceed to Booking.

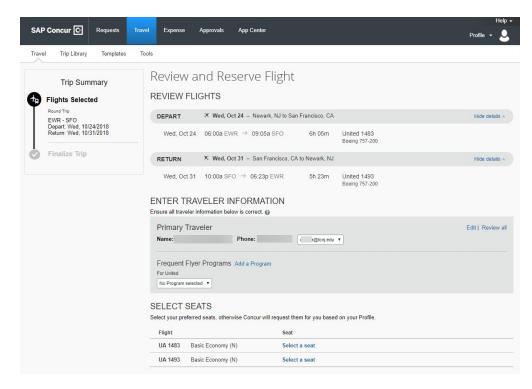


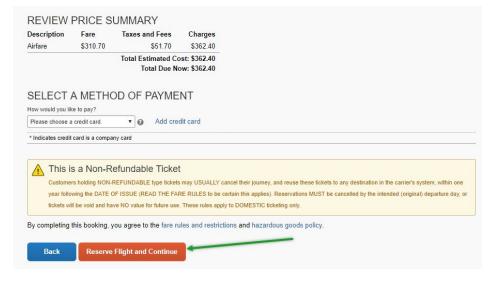
Once you click Proceed, up to the minute results based on your Request Header, for airfare or train fare, will populate. Choose the flight or train that works best with your travel criteria.





- 5. Click on the fare you would like to choose.
- 6. Review the flight or rail results for accuracy.
- 7. Click Reserve "Flight" and Continue.





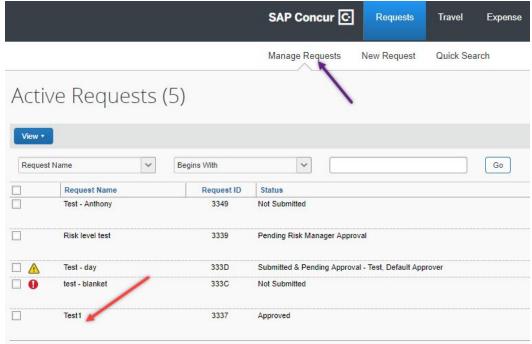


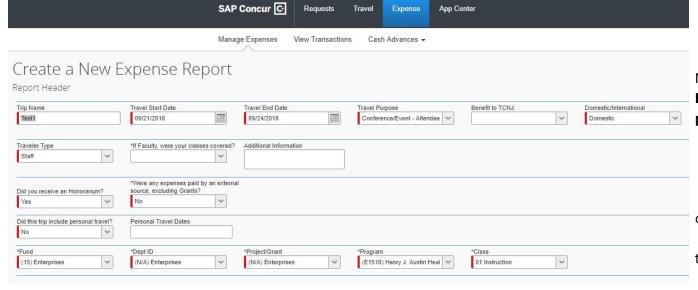
Creating Expense Report

- 1. Log into Concur
- 2. Click **Requests** from the menu on the top.
- **3.** Click Manage Requests from pop out menu. This will show all Active Requests.
- **4.** Find the request you need to create an Expense Report and click **Expenses** in the Action column on the far right of the screen.



Note: Clicking **Expense** or **Create Expense Report** will start an expense report by migrating the Request Header into the Expense Report header. It will also change the section you're working in from Requests to Expense.



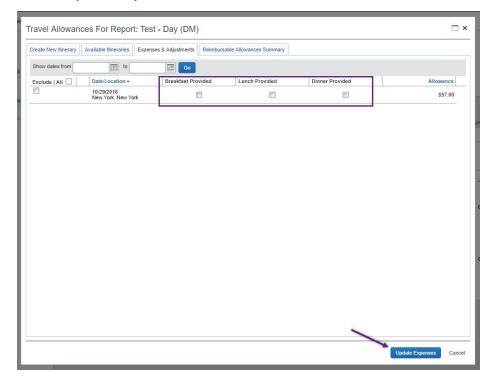


Note: You will be required to re-enter your **Travel End Date** & reanswer **Did this trip include personal travel?** on Day Trip expense reports.

- **5.** Click the **Next** button in the bottom right corner.
- **6.** Answer the **Travel Allowance** question in the pop-up window.

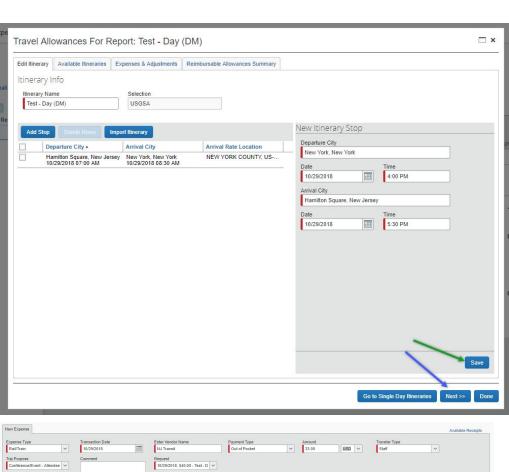


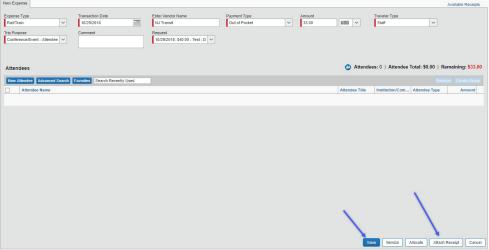
- 7. Enter Itinerary details for your Departure point. Click Save then Next.
- **8.** Enter Itinerary details for your Arrival point. Click **Save** then **Next**. This will import your Per Diem allowances.
- **9.** Check off any meals that were provided & not out of pocket. Click **Update Expenses**.



- **10.** Choose the **Expense Type** you would like to enter expenses for.
- **11.** Enter expense details, <u>attach all receipts</u> & Click **Save**. Repeat for all expenses.
- 12. Click Submit.

Note: If your Expense Report is for a Blanket Travel, refer to **Blanket Travel Expense Report**TCNJ Travel







Blanket Travel Expense Report

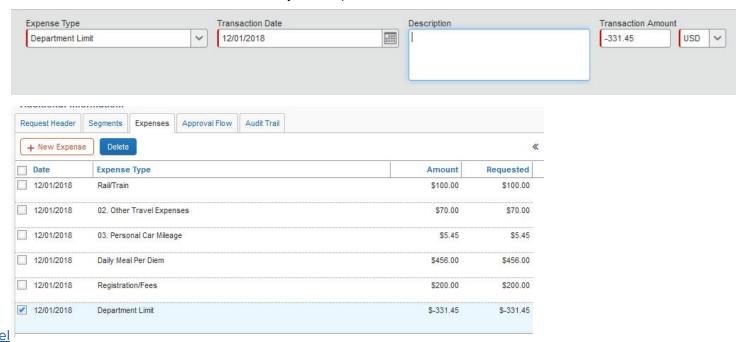
Enter expenses as you would for a Day-Trip or overnight. However, you will be able to submit more than 1 expense report against the same Blanket Travel Request. Please group together multiple trips, if possible, when submitting Expense Reports against a Blanket Request.

Department Limit

Due to the use of the GSA rate to calculate Per Diem, some travels may exceed the travel reimbursement budget for departments. If this is the case, you can add a Department Limit which will reduce the overall reimbursement, but leave the itemized expenses. This can be done on the **Request or Expense Report**.

From in a Request or Expense Report

- 1. Choose Expense Type Department Limit.
- 2. Enter the difference between your Actual Expenses & your department's reimbursable amount (this is a negative value).
- 3. Click Save.
- 4. Your Reimbursable amount will reduce by the Department Limit.



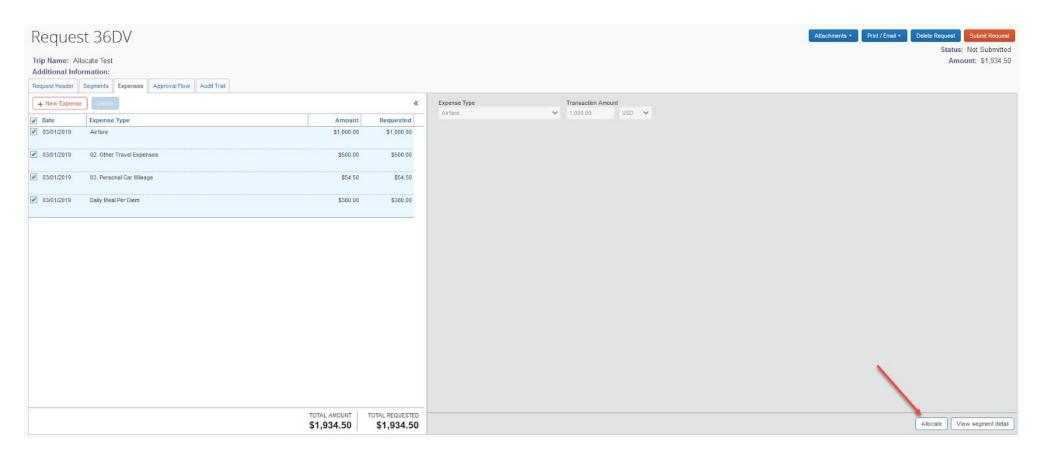


Charging Multiple Chartfields

In some cases, you may need to charge your travel to multiple funding sources. In these cases, you will allocate your expenses through Concur. If the allocations have different Cost Object Approvers, the request & expense report will sit pending each COA's approval before becoming fully approved.

From in a Request of Expense Report

- 1. Choose the Expenses to be allocated
- 2. Click Allocate from the bottom right.





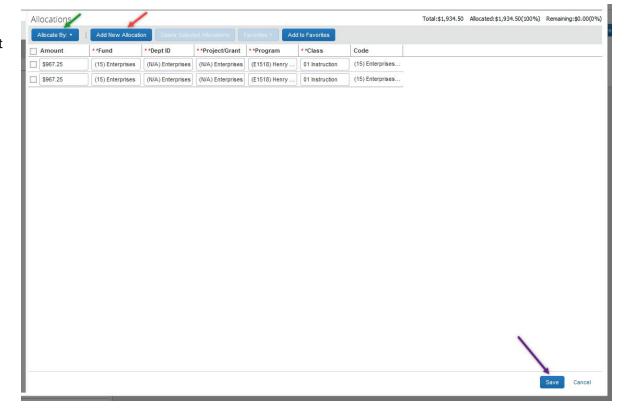
This will bring up the Allocation screen.

- **3.** Choose the Expenses to be allocated again.
- 4. Click Allocate Selected Expenses.



- 5. Click Add New Allocation
- **6.** Add the new chartfield string
- **7.** Choose to **Allocate By:** Percentage or Amount
- **8.** Change percentage or amount to reflect the budget allocation.
- 9. Click Save.

If the chartfields that you need are not available, email travel@tcnj.edu to request the addition.

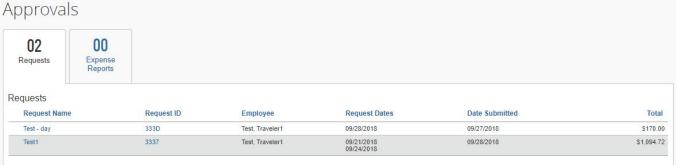


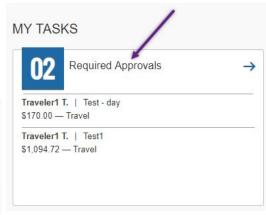


Approving

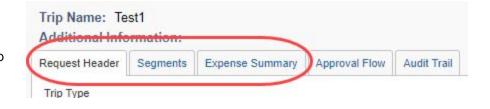
Requests

- 1. Log into Concur
- 2. Click Required Approvals or Approvals from the Menu Bar to show full pending list.





- 3. Click on the Request you would like to review.
- 4. Review Header, Segments & Expense Summary details.
- **5.** If all request details of the request are correct, click **Approve** to move it on to the next approval level.





Note: If there is an error in the request, refer to **Sending Back Requests**.

Note: If you would like to inform the Traveler of a Maximum Reimbursement, enter a Comment on the Report Header with initials & date. This will show up on all other approvals & in the Travelers Request & Expense Report.





Expense Reports

- 1. Log into Concur
- 2. Click Required Approvals or Approvals from the Menu Bar to show full pending list.
- 3. Click on the Request you would like to review.
- 4. Review expenses & verify that all receipts are attached.
- **5.** If all expense details of the report are correct, click **Approve** to move it on to the next approval level.



Sending Back Requests

If there is an error in the Request or Expense report, the Traveler must correct it before approval.

1. Click Send Back Request, enter a reason in the pop-up & click OK.

The Traveler will receive the request back in their Open Requests. The reason comment will appear in the Header of the Request.



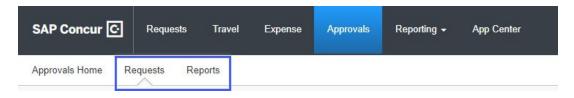




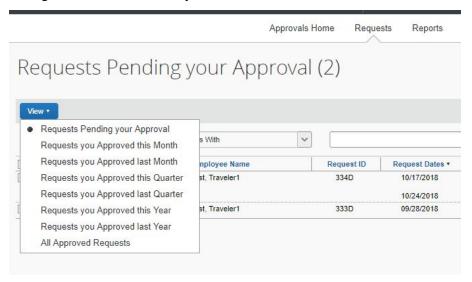
Reports

An Approver can see all Requests or Expense Reports, pending or approved, by changing the View of their approval list.

- 1. Click **Approvals** from the Menu Bar.
- 2. Choose Requests or Reports.



3. Change the **View** to the list you would like to see.





Credit Cards

All Lodge Card (TMC) transactions, made through Anthony Travel, and Travel Credit Card transactions are loaded into Concur on a daily basis. These transactions must be tied to a Expense report.

Lodge Card Transactions

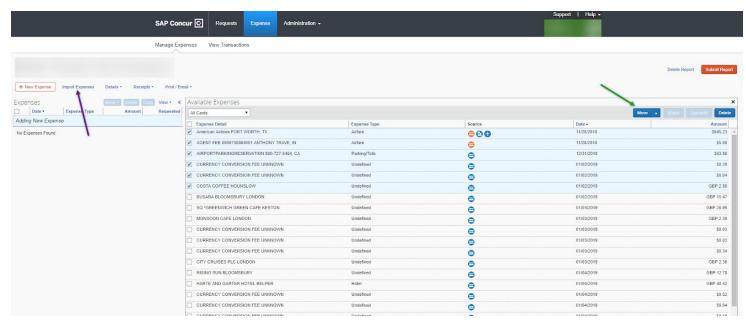
For each transaction completed on the Lodge Card, through Anthony Travel, will result in 2 expenses; the ticket & an agent fee. Both of these expenses must be tied to the trip's expense report upon return. These expenses are designated by an orange credit card icon.

Travel Credit Card Transactions

Transactions paid for using a Travel Credit Card may tie directly to a travel request in Concur or may be for office incidentals not related to a trip. Expense relating to a trip must be tied to that trip's expense report upon return. Those for office incidentals must be tied to a month end expense report. These expenses are designated by a **blue credit card icon**.

Reconciling Trip Expenses

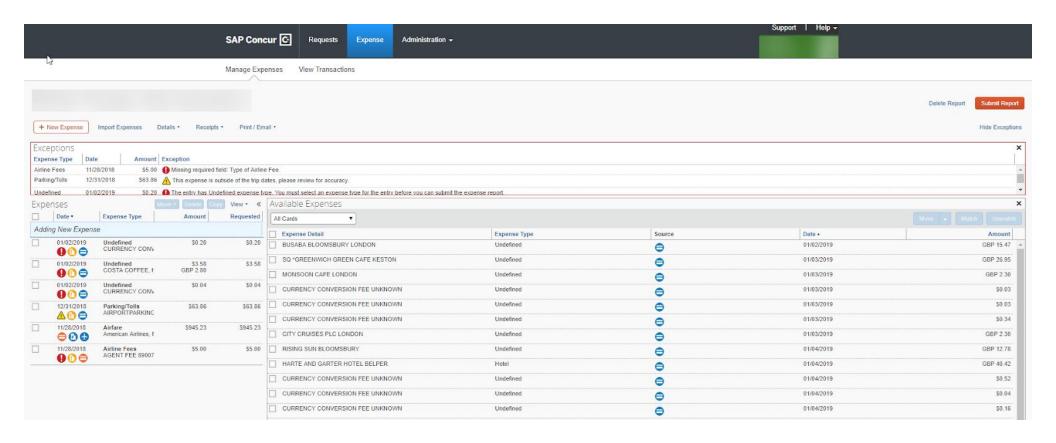
- **1.** Begin your trip's expense report, refer to <u>Creating Expense Report</u>.
- 2. After you've entered your Per Diem expenses, you will be redirected to the Expense Tab.
- 3. Click Import Expenses.
- **4.** Check the box next to the expenses you would like to tie to this trip.
- **5.** Click **Move**.





Your expenses will now be listed on the left.

- **6.** Attach all receipts pertaining to the expenses.
- 7. Address any errors the expenses may have created by clicking on the expense & following the error exception.

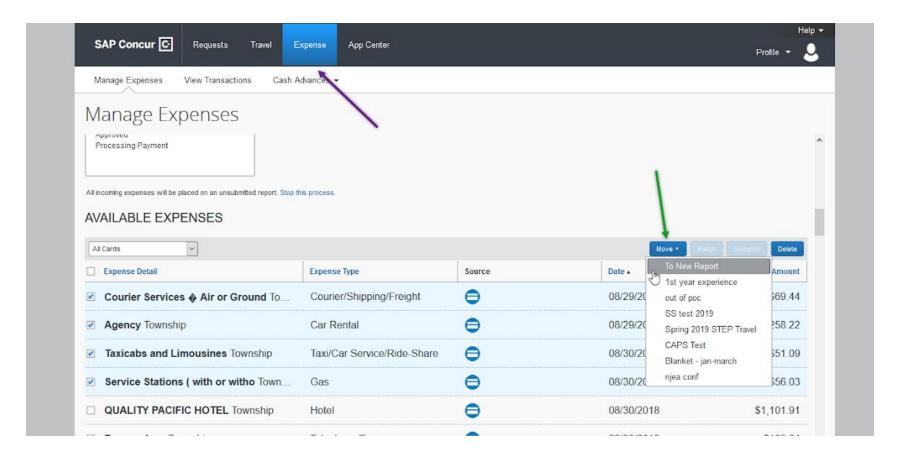




Reconciling Non-Trip Expenses

These expenses must be tied to a Non-trip expense report each month.

- 1. Click on Expenses.
- 2. Navigate to the list of open credit card expenses under Available Expenses.
- **3.** Check the box next to the expenses for the month you are creating an expense report.
- 4. Click Move To New Report. This will generate a Report Header.





5. Fill out the Report Header using the following information:

<u>Trip Name</u> - **Month** **Year** CC Clean-up

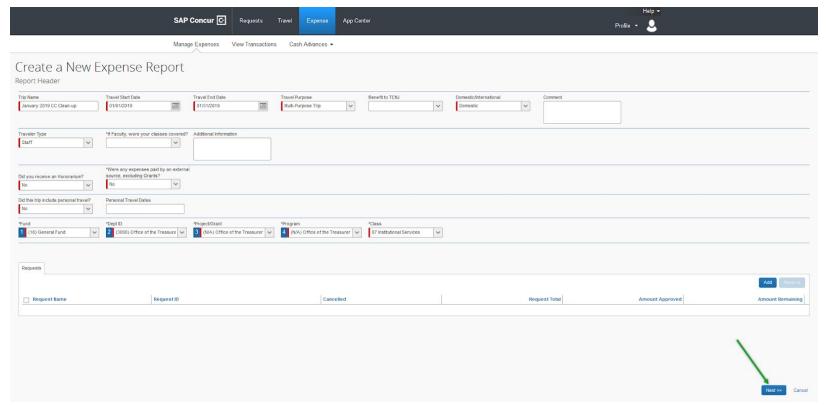
<u>Travel Start Date</u> - 1st day of the Month

Travel End Date - Last day of the Month

Travel Purpose - Multi-purpose

Fill out all other required fields accordingly.

6. Click Next.



7. Answer **NO** to the pop question "Was your trip over 7 hours?".

Your expenses will now be listed on the left.

- **8.** Attach all receipts pertaining to the expenses.
- **9.** Address any errors the expenses may have created by clicking on the expense & following the error exception.
- 10. Click Submit.



Concur Mobile App

Downloading & Signing in

- 1. Download the SAP Concur mobile app from the Google Play Store or Apple App Store.
- 2. Open the app & choose SSO Company Code Sign In.
- 3. Enter the TCNJ company ID UJE9L5.
- **4.** Sign into the app using your TCNJ Username & Password.

